Moodle Help

Moodle is the learning management system (LMS) for McNeese. Think of it as your online campus and classrooms. Being able to navigate Moodle and knowing where to go for help, will make a huge difference in your ability to access your course materials, take online test, submit assignments and communicate with your instructor and classmates. The resources below will guide you through the basics of using Moodle.

How to Log In and Out of Moodle

Forgot password? Need to reset My McNeese Portal password?

Where is my class, I don't see it in Moodle?

I see my old classes in Moodle, how do I delete them?

Once you have logged into Moodle Use the guides below for help with Moodle features.

Customize your Moodle Dashboard

Find Your Courses

McNeese Moodle Navigation (Video is closed-captioned) Each instructor may set up their course differently in Moodle. This video provides an overview for one course type. If you have difficulty navigating a course, contact the eLearning Department, see contact information below.

View Grades

How to Use BigBlueButton?

How to Use Respondus?

How to Use Turnitin?

Tips of Submitting Work or tests in Moodle, Respondus or Turnitin

Tips for Voice Typing or Hear Text

New to Voice Typing? These tools let students capture as text live on campus or online lectures, take notes using voice typing, or use these tips to transcribe course videos for closed captioning. Read more here.

Do you need to voice type or hear text with a Mac or use Google Docs instead? Read here.

Need Additional Help?

For Moodle, Respondus, BigBlueButton, Web Conference (Skype for Business), E-Books, application downloads for online resources: Contact Office of Online Learning by phone (M-TH 7:30 am – 5:00 pm and Friday 7:30 am – 11:30 am). Dr. Wendi Prater, Director, 337-475-5126 Office, wprater@mcneese.edu

For internet connection or WiFi, email, VPN, office phone, Office 365, any McNeese login, or online course computer requirements, equipment requirements for online courses: Contact Office of Information Technology by phone (M-TH 7:30 am – 5:00 pm and Friday 7:30 am – 11:30 am) 337-475-5995. **Email recommended:** helpdesk@mcneese.edu