

# Reset Banner Self-Service PIN

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## Forgotten Your Banner Self-Service PIN Or Having Trouble Logging On?

- Go to **www.mcneese.edu**
  - Click **Student Central** icon
  - Click **Banner Self-Service** on the left
  - Go to **Enter Secure Area**
  - Enter 9-digit student ID number
  - Click **Forgot PIN**
  - Answer the security questions you set up when logging in to Banner Self-Service for the first time
  - If you answer the questions correctly, you will be prompted to reset your **PIN**
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