## **RedShelf Textbooks**

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McNeese uses RedShelf ebooks for courses. Please use the links below to access help and tech support for your RedShelf textbook.

## **RedShelf Customer Support**

## Need additional help? Ask AI, IT or eLearning

eLearning has additional RedShelf resources in the **Employee Training** pinned at the top of your Moodle dashboard; next select the RedShelf Instructor Support tile.

## Questions or concerns about RedShelf Textbooks and Training:

For **textbook selection**, please contact your department head.

For access issues, please contact Wendy Miles, Assistant Manager McNeese Book Store, 337-475-5491 or email wmiles@mcneese.edu.

For **technical help**, **Submit a Ticket** directly to RedShelf or contact Wendi Prater, eLearning Department at 337-475-5126 or by email wprater@mcneese.edu.