Respondus

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Submit a Support Ticket

Use the links below to access help with setting up your computer to take a Respondus Exam and to get support with Respondus issues.

Lockdown Browser and Respondus Monitor Support

Instructor Support

Student Resources

- Under "Quick Start Guides" select Moodle
- LockDown Browser Installation Instructions
 - Video: Overview of LockDown Browser
 - How to Use LockDown Browser
- Technical Support
 - LockDown Browser Help Center
 - Knowledgebase: Student Support FAQs
 - Submit a Support Ticket
 - Live Chat

Need additional help? Ask AI, IT or eLearning

eLearning has additional Respondus resources in the **Employee Training** pinned at the top of your Moodle dashboard; select the Respondus tile.

Questions or concerns about Respondus Training, **Submit a Ticket** or contact Wendi Prater, eLearning Department at 337-475-5126 or by email wprater@mcneese.edu.